

# Patient Rights and *Responsibilities*



CLÍNICA DE MARLY  
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## You have the right to:

- Freely choose your physician.
- Have clear and full communication with your physician.
- Receive dignified treatment respecting your beliefs and customs.
- Choose to participate or not in investigations.
- Receive the best medical care.
- Receive information about costs for the services obtained.
- Receive or refuse spiritual support.
- Die with dignity.
- Accept or refuse organ donation.
- Keep privacy and confidentiality of your health information.

## It is your responsibility to:

- Follow the rules of Clínica de Marly.
- Treat with respect and dignity all the medical and administrative staff.
- Respect the rights and property of other patients.
- Care and make rational use of institutional resources.
- Report timely painful events that are perceived in the institution.
- Give correct and complete information about your health status and health history.
- Express acceptance of any treatment or procedure by writing your will.
- Submit claims or suggestions in the customer service office.
- If necessary, name a third person to fill out the informed consent.
- Follow the entrance and discharge criteria of Clínica de Marly.
- Ensure that you and your family are an active part of the treatment team.
- Pay your bill in a pertinent time.